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| **Service Plumber Job Description** |
| **Classification** |

Position Title: Service Plumber  
Average Annual Income: $60,000 - $95,000

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| **Summary** |

The successful candidate will enjoy interacting with people and problem solving.

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| **Responsibilities** |

* Troubleshoot plumbing systems equipment, water quality, water usage, customer comfort, safety, and related problems
* Present findings and options to customers; provide advice and recommendations
* Provide customers with information and pricing on service agreements, accessories, quality, cost and other improvements
* Complete approved repairs, improvements, or installations within industry standard times, following proper safety procedures
* Collect for work performed
* Clean equipment and work area, ensure complete customer satisfaction upon completion of work
* Complete all paperwork required by management
* Keep assigned service vehicle organized, clean, and stocked properly
* Contact the office folllowing the completion of each call, providing requested information regarding the work completed, and receiving dispatch instructions for the next call
* Perform other duties as assigned

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| **Requirements** |

* 3+ years of experience in the plumbing field
* Valid Indiana Journeyman plumbing license
* Able to quickly troubleshoot problems
* Attention to detail and a desire to see the job done right the first time
* Friendly personable, responds to customer concerns, and enjoys making our customers smile
* Valid social security card, driver’s license, and a clean driving record
* Must agree to a background and drug check
* Desire to perform beyond the mandatory job requirements
* Ability to follow proper safety techniques
* Must be courteous and respectful to customers and coworkers
* Must be respectful of company property and follow safe handling procedures for large items

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| **Physical Demands** |

To adequately perform the duties of this job the employee is regularly and routinely require to sit, stand, walk, stoop, use hands, use fingers, handle controls, hear, and talk. The employee is frequently required to reach with hands and arms. The employee must be able to climb ladders, work in hot and cold environments, and work in small crawl spaces. The employee must regularly lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision and the ability to adjust focus. Occasionally, the employee may be asked to drive long distances in performance of job duties. Our service area is Indianapolis and surrounding counties. The employee is required to frequently interact with other coworkers and customers.

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| **Work Environment** |

The work environment noise level is usually moderate but will vary occasionally. The work environment will subject employees to continual interruptions and changing priorities. Effective, consistent, and constant communication with customers, vendors, co-workers, and others is required.